



Keytos LLC

SOC 2 TYPE II REPORT

Description of the Keytos System

Controls Relevant to **Security**

For Period 17 April 2024 to 16 April 2025

With Independent Service Auditor's Report
Including Tests Performed and Results Thereof

DECRYPT
COMPLIANCE



Proprietary & Confidential

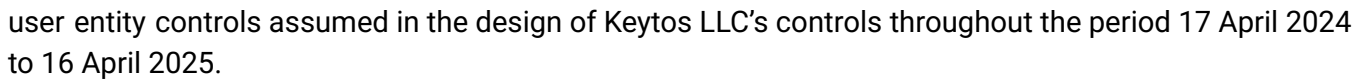
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SECTION I: MANAGEMENT ASSERTION





c. The Keytos LLC controls stated in the Description operated effectively throughout the period 17 April 2024 to 16 April 2025 to achieve the service commitments and system requirements based on the applicable trust services criteria, if user entities applied the complementary user entity controls assumed in the design of Keytos LLC's controls throughout the period 17 April 2024 to 16 April 2025.

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SECTION II: INDEPENDENT SERVICE AUDITOR'S REPORT

II. INDEPENDENT SERVICE AUDITOR'S REPORT

To the Management of Keytos LLC:

Scope

We have examined Keytos LLC's (referred to hereafter as "Keytos LLC" or "the Company") accompanying "Keytos's Description of the Keytos System" for the passwordless authentication toolset services provided to user entities throughout the period 17 April 2024 to 16 April 2025 (Description) in accordance with the criteria for a description of a service organization's system set forth in the Description Criteria DC section 200 *2018 Description Criteria for a Description of a Service Organization's System in a SOC 2 Report* (Description Criteria) and the suitability of the design and operating effectiveness of controls included in the Description throughout the period 17 April 2024 to 16 April 2025 to provide reasonable assurance that the service commitments and system requirements were achieved based on the trust services criteria for security set forth in TSP section 100, *2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, and Privacy* (applicable trust services criteria).

Complementary subservice organization controls: Keytos LLC uses a subservice organization for cloud hosting services. The description indicates that complementary subservice organization controls that are suitably designed and operating effectively are necessary, along with controls at Keytos LLC, to achieve Keytos LLC's service commitments and system requirements based on the applicable trust services criteria. The description presents Keytos LLC's controls, the applicable trust services criteria, and the types of complementary subservice organization controls assumed in the design of Keytos LLC controls. The description does not disclose the actual controls at the subservice organizations. Our examination did not include the services provided by the subservice organizations, and we have not evaluated the suitability of the design or operating effectiveness of such complementary subservice organization controls.

Complementary user entity controls: The Description also indicates that Keytos LLC's controls can provide reasonable assurance that certain service commitments and system requirements can be achieved only if complementary user entity controls assumed in the design of Keytos LLC's controls are suitably designed and operating effectively, along with related controls at the service organization. Our examination did not extend to such complementary user entity controls and we have not evaluated the suitability of the design or operating effectiveness of such complementary user entity controls.

Other information provided by Keytos LLC

The information attached in the accompanying "SECTION V - Other Information Provided by Keytos" is presented by Keytos LLC to disclose, to the extent known, the causative factors for the deviations, the controls that mitigate the effect of the deviations, corrective actions taken, and other qualitative factors

- [illegible]

Inherent limitations

Because of their nature, controls at a service organization may not always operate effectively to provide reasonable assurance that the service organization's service commitments and system requirements are achieved based on the applicable trust services criteria. Also, the projection to the future of any evaluation of the fairness of the presentation of the Description, or conclusions about the suitability of the design or operating effectiveness of the controls based on the applicable trust services criteria is subject to the risk that the system may change or that controls at a service organization may become ineffective.

Description of tests of controls

The specific controls we tested and the nature, timing, and results of those tests are listed in the accompanying "SECTION IV - Description of Criteria, Controls, Tests & Results of Tests" (Description of Tests and Results).

Opinion

In our opinion, in all material respects:

- a. The Description presents the Keytos that was designed and implemented throughout the period 17 April 2024 to 16 April 2025 in accordance with the Description Criteria
- b. The controls stated in the Description were suitably designed to provide reasonable assurance that the service commitments and system requirements would be achieved based on the applicable trust services criteria if the controls operated effectively and if user entities applied the controls assumed in the design of Keytos LLC's controls throughout the period 17 April 2024 to 16 April 2025
- c. The controls stated in the Description operated effectively to provide reasonable assurance that the service commitments and system requirements were achieved based on the applicable trust services criteria throughout the period 17 April 2024 to 16 April 2025, if the user entity controls assumed in the design of Keytos LLC's controls operated effectively throughout the period 17 April 2024 to 16 April 2025

Restricted use

This report, including the description of tests of controls and results thereof in the Description of Tests and Results, is intended solely for the information and use of Keytos LLC, user entities of the Keytos during some or all of the period 17 April 2024 to 16 April 2025 and prospective user entities, independent auditors and practitioners providing services to such user entities who have sufficient knowledge and understanding of the following:

- The nature of the services provided by the service organization
- How the service organization's system interacts with user entities, subservice organizations, or other parties, including complementary user entity controls assumed in the design of the service organization's controls
- Internal control and its limitations
- User entity responsibilities and how they interact with related controls at the service organization
- The applicable trust services criteria
- The risks that may threaten the achievement of the service organization's service commitments and system requirements and how controls address those risks

This report is not intended to be, and should not be, used by anyone other than these specified parties.

Decrypt Compliance PC

July 2, 2025
San Jose, CA

SECTION III: KEYTOS' DESCRIPTION OF THE KEYTOS SYSTEM



Keytos LLC is a cybersecurity company specializing in Identity Management and PKI services, providing organizations with a seamless way to enhance security while reducing operational costs. Through our SaaS platform and expert resources, we eliminate the need for manual credential management by issuing short-term certificates for secure access to critical resources.

Purpose and Scope of Report

Products and Services offered

Identity Management Services

PKI as a Service

RADIUS as a Service (EZRADIUS)

A cloud-based RADIUS solution that complements our PKI services, providing a passwordless network authentication experience for Wi-Fi and VPN access.

Certificate Transparency Log Monitoring

Providing organizations with real-time visibility into all certificates issued for their domains. This proactive monitoring helps detect rogue certificates and prevent outages caused by expired certificates.

Passwordless Identity Onboarding

Simplifying the transition to passwordless authentication by managing the entire onboarding and lifecycle of passwordless credentials, reducing the risk of phishing attacks.

Keytos LLC is committed to securing digital identities and enabling organizations to adopt passwordless security strategies with confidence.

Organizational Structure

During normal operations Keytos LLC has a simple organizational structure. Employees report directly to the CEO who ultimately provides direction. Keytos LLC has clearly defined job descriptions and as the organization grows, we have in place roles and responsibilities which will allow for the dissemination of managerial responsibilities as necessary. Keytos LLC has taken the following steps to achieve this goal:

- Regularly updated organization chart fully accessible by employees.
- Responsibilities of roles are clearly defined in policies and job descriptions.

Management: Individuals who are responsible for enabling other employees to perform their jobs effectively and for maintaining security and compliance across the environment.

Product Development: Product managers and software engineers who design and maintain the Keytos Platform, including the web interface, the APIs, the databases, and the integrations with data sources. This team designs and implements new functionality, assesses, and remediates any issues or bugs found in the Keytos Platform, and architects and deploys the underlying cloud infrastructure on which the platform runs. Members of the product team are responsible for peer reviews of code and infrastructure designed and authored within the team.

Infrastructure: DevOps provides technical assistance to Keytos LLC’s developers and maintains the cloud infrastructure that the Keytos product runs on.

Security: Employees or outsourced Individuals responsible for providing ongoing security to Keytos LLC's assets (people, application, infrastructure, and data). IT and Customer Support: Individuals responsible for providing timely resolution of issues and problems.

Sales and customer success: reach out to potential customers and help them adopt Keytos Products.



Keytos LLC designs its processes and procedures to meet the objectives of reducing IT cost while improving security by making easy to use security tools. Those objectives are based on the service commitments that Keytos LLC makes to user entities, the laws and regulations that govern the provision of services, and the financial, operational, and compliance requirements that Keytos LLC has established for the services. The services of Keytos LLC are subject to the federal and state privacy and security laws and regulations in the jurisdictions in which Keytos LLC operates. Security commitments to user entities are documented and communicated in Service Level Agreements (SLAs) and other customer agreements, as well as in the description of the service offering provided online - <https://www.keytos.io>. Security commitments are standardized and include, but are not limited to, the following:

- Keytos LLC establishes systems and operational requirements that support the achievement of service commitments, relevant laws and regulations, and other security and privacy requirements. Such requirements are communicated in Keytos LLC's Terms and Conditions- <https://www.keytos.io/Legal/> and contracts with customers. Information security policies define an organization-wide approach to how systems and data are protected. These include policies around how the service is designed and developed, how the system is operated, how the internal business systems and networks are managed and how employees are hired and trained. In addition to these policies, standard operating procedures have been documented on how to carry out specific manual and automated processes required in the operation and development of the Keytos toolset platform.



Management Philosophy and Operating Style

- Weekly “all hands” meetings for employees to voice their blocks, successes, and concerns.
- A rigorous QA program ensuring that development on the Keytos LLC application meets industry security standards.
- Meetings are held between managers on a weekly basis to prioritize objectives and tasks.
- Employees are encouraged to reach out to each other when facing obstacles.

Keytos LLC consistently strives to hire and retain the most qualified individuals for the job. To meet this goal, Keytos LLC has in place onboarding requirements and employee security training, performance reviews, competency assessments, and the terms of employment. Specifically, Keytos LLC has the following controls in place:

- Keytos LLC has several personnel security procedures in place specifically during the onboarding process. These include:

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- Employees are granted access/authorization based on their role and in accordance with the principle of least privilege.
- Employees are required to sign an NDA.
- Security awareness training is completed by all Keytos LLC employees upon hire and annually thereafter.
- Employees are directed to report any potential security incidents to the IT Manager.
- Violations of Keytos LLC security policies have clearly defined repercussions.

Commitment to Competence

Keytos LLC's management defines competence as the knowledge and skills necessary to accomplish tasks that define employees' roles and responsibilities. Management's commitment to competence includes management's consideration of the competence levels for jobs and how those levels translate into the requisite skills and knowledge. Specific control activities that have been implemented in this area are described below:

- Management has considered the competence levels for jobs and translated required skills and knowledge levels into written position requirements.
- Training is provided to maintain the skill level of personnel in certain positions.

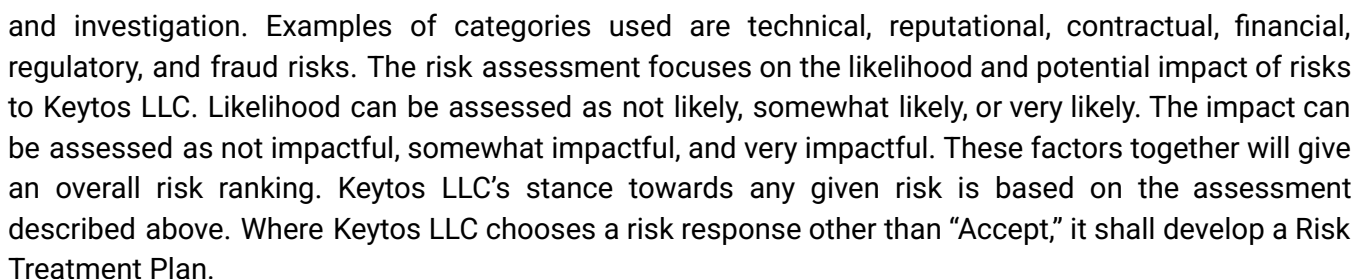
RISK ASSESSMENT

Keytos LLC's Risk Management Policy is designed to be used as an integral part of the strategic and operational goals of the organization. To accomplish this Keytos LLC has developed a process to identify the risks which would hinder the achievement of its objectives. The majority of responsibility falls to the IT Manager including the enforcement of policy requirements, application of policy requirements to Keytos LLC systems, and the reporting of any non-compliance to the appropriate entities. In general, risks are assessed along two metrics: impact and likelihood of occurrence.

This process may be applied to all business processes, information systems, employees, vendors, and any other affiliates. To this end, Keytos LLC completes multiple assessments and tests on an annual basis including black hat penetration tests, white hat penetration tests, and a risk assessment. These tests are meant to inform Keytos LLC's understanding of its attack surface as well as illuminate potentially unrealized vulnerabilities. With this in mind, a third party will perform the penetration tests. The risk assessment will be performed by Keytos LLC's internal team. The results of the risk assessment are tracked and logged in Keytos LLC's Drata client and remediation plans/efforts will also be tracked in the Drata client.

Risk identification:

Keytos identifies, inventories, classifies, and assigns owners to IT assets. On a practical level, Keytos LLC's Risk Management process involves 3 stages: identification of risks, assessment of their potential impact, and Keytos LLC's risk treatment towards the risk. Identification of risks involves categorization



Keytos LLC's Risk Assessment process takes into account a number of factors each of which contributes to both the likelihood and potential impact of a given risk. These include:

- The criticality of potentially impacted business processes as laid out in the Business Continuity and Disaster Recovery Policy.
- Whether a risk could potentially impact the confidentiality, availability, integrity, or privacy of customer data, PII, or PHI.
- Potential monetary loss.
- The ability of the risk to impact Keytos LLC's business objectives.
- Potential impact to Keytos LLC customers or vendors.

Keytos LLC uses Risk Treatment Plans for any response to risks other than “Accept.”

In accordance with Keytos LLC's Risk Management Policy, risks will be prioritized and mapped according to the descriptions listed above. The following responses to risk should be employed. Where Keytos LLC chooses a risk response other than "Accept," it shall develop a Risk Treatment Plan.

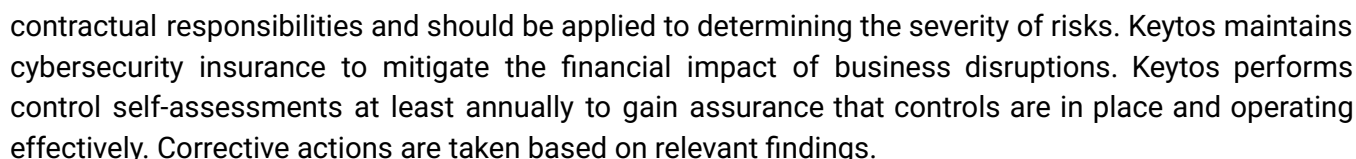
Mitigate: Keytos LLC may take actions or employ strategies to reduce the risk.

Accept: Keytos LLC may decide to accept and monitor the risk at the present time. This may be necessary for some risks that arise from external events.

Transfer: Keytos LLC may decide to pass the risk on to another party. For example, contractual terms may be agreed to ensure that the risk is not borne by Keytos LLC, or insurance may be appropriate for protection against financial loss.

Eliminate: The risk may be such that Keytos LLC could decide to cease the activity or to change it in such a way as to end the risk.

Keytos LLC is committed to handling and remediating risks inherent in any commitments, agreements, or responsibilities it may enter into or take on during the operation of the company. Due to the nature of these risks it may be necessary for Keytos LLC to develop specialized controls. Keytos LLC takes into account all relevant factors; contractual, legal, and regulatory when designing these controls. Keytos LLC's VP of IT has the final say on the design and implementation of these controls. In general, Keytos LLC's Risk Assessment procedure is still applicable to risks inherent in Keytos LLC's commitments and



Keytos engages with third-party to conduct penetration tests of the production environment at least annually. Results are reviewed by management and high priority findings are tracked to resolution.

Information and Communication

Keytos LLC uses Microsoft Teams for restricted internal communications. Keytos LLC also uses video conferencing tools and a company Office365 for both internal and external communications. For workflow, project management, and sharing of internal documents.

Keytos provides a channel to employees for reporting security incidents, and concerns, and other complaints to company management. Keytos maintains an architecture diagram to document system boundaries to support the functioning of internal control.

Keytos provides a process to external users for reporting security, confidentiality, integrity, and availability failures, incidents, concerns, and other complaints. The following is communicated to external users:

- Keytos communicates system changes to customers that may affect security.
- Keytos maintains a Terms of Service that is available to external users and internal employees, and the terms detail the company's security commitments regarding the systems. Client agreements are in place for when the Terms of Service may not apply. External users are required to review and accept the Terms of Service prior to account creation, ensuring access is granted only to verified individuals who acknowledge and agree to the organization's usage and security requirements.
- Keytos maintains a Privacy Policy that is available to external users and internal employees, and it details the company's confidentiality and privacy commitments.

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Keytos LLC's access management procedures are documented in its Access Control Policy. Keytos LLC uses Role-based authorization to control access to its network infrastructure. Keytos LLC uses the principle of least privilege to determine the type and level of access to grant users. A number of standards are in place which Keytos LLC uses when granting access to its systems:

- With regards to access provisioning, Keytos LLC uses the following controls:

- # DECRYPT



Physical Access and Visitors

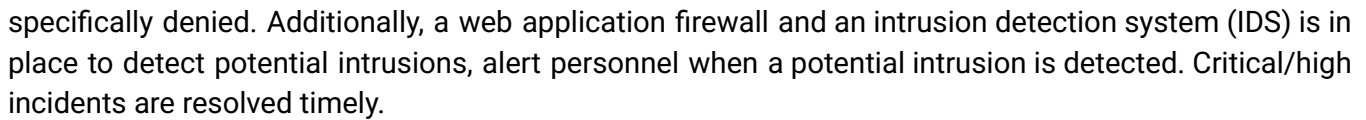
SOFTWARE DEVELOPMENT LIFECYCLE (SDLC) OVERVIEW

- The change must include processes for planning and testing of changes, including remediation measures.
- Documented managerial approval and authorization before proceeding with changes that may have a significant impact on information security, operations, or the production platform.
- Advance communication/warning of changes, including schedules and a description of reasonably anticipated effects, provided to all relevant internal and external stakeholders.
- Documentation of all emergency changes and subsequent review.
- A rollback process for unsuccessful deployments must be in place.
- Keytos uses a version control system to manage source code, documentation, release labeling, and other change management tasks. Access to the system must be approved by a system admin.
- Keytos's application code changes are reviewed by someone other than the person who made the code change prior to production deployment.
- Only authorized Keytos personnel can push or make changes to production code.

DESCRIPTION OF THE PRODUCTION ENVIRONMENT

Web, Application, and Service-Supporting Infrastructure Environment

Keytos has infrastructure logging configured to monitor web traffic and suspicious activity. When anomalous traffic activity is identified, alerts are automatically created, sent to appropriate personnel and resolved, as necessary. Network security controls are in place to limit inbound and outbound traffic to the environment to only what is necessary based on business justification. All other traffic is



Production systems and resources are monitored and automated alerts are sent out to personnel based on pre-configured rules.

The team maintains security credentials, performs the technical onboarding/off-boarding work, and updates, maintains, and annually signs to acknowledge their review of the information security policies. They are responsible for enforcing the information security policies, configuring, monitoring, and maintaining preventative, corrective, and detective controls within the Keytos LLC environment, and ensuring user awareness training is conducted. As the information security team maintains security, it monitors known incidents and patches as well as results from recent vulnerability assessments and addresses necessary changes to the policies and procedures. Such changes can include a reclassification of data, a reassessment of risk, changes in incident response plans, and a verification of responsibilities for authorizing and monitoring accesses. Changes are reviewed and communicated during weekly IT maintenance meetings or through system alerts. During annual security training and awareness programs, management ensures communication of the latest security policies as well as written job descriptions for security management. Keytos maintains a baseline security configuration standards for system components, aligning with industry best practices or vendor guidance. Changes to the baseline configuration standards are monitored to log and flag any anomalies.

Keytos relies on the global infrastructure of Microsoft Azure which can include the facilities, network, hardware, and operational software that support the provisioning and use of basic computing resources and storage. This infrastructure is designed and managed according to security best practices as well as a variety of security compliance standards and regulations.

- **Redundancy** - The data centers are designed to anticipate and tolerate failure while maintaining service levels with core applications deployed to multiple regions.
- **Fire Detection and Suppression** – Automatic fire detection and suppression equipment have been installed to reduce risk.
- **Redundant Power** – the data center electrical power systems are designed to be fully redundant and maintainable without impact on operations, 24 hours a day, and Uninterruptible Power



- A screensaver lock with a timeout of no more than 15 minutes.
- Employees use a password manager to save, store, and organize passwords and logins in a personal vault protected on their devices.
- An antivirus software installed on workstations to protect the network against malware.
- An Operating System security patches are applied automatically on employees devices to reduce exposure to known vulnerabilities.
- Company-issued laptops have encrypted hard-disks.

Data Security

Keytos has established a comprehensive Data Protection Policy that employees are required to acknowledge upon hire, ensuring that all information assets are safeguarded through physical controls designed to prevent tampering, damage, theft, or unauthorized physical access. To further enhance data security, Keytos employs Data Loss Prevention (DLP) software configured to block the transmission of unencrypted sensitive information via email, thereby reducing the risk of data leakage and reinforcing the company's commitment to protecting confidential information. Customer data is segregated from the data of other customers to ensure privacy and isolation, and application user passwords are securely stored using a salted password hash to protect against unauthorized access and credential compromise.

- **Data Encryption** - Keytos has an established policy and procedures that governs the use of cryptographic controls.
- **Data in Transit** - Encryption on data in transit is enabled using a valid, authenticated HTTPS TLS 1.2 certificate, at minimum, to protect user authentication and admin sessions of the internal admin tool transmitted over the Internet.
- **Data at Rest** - Data at rest is encrypted using Transparent Data Encryption to ensure database files, transaction logs, and backups are encrypted using a database encryption key managed by a service-managed key.

Incident Management Process

Keytos LLC's incident response procedures are detailed in its Incident Response Plan. Our primary goals will be to investigate, contain any exploitations, eradicate any threats, recover Keytos LLC systems, and remediate any vulnerabilities. Throughout this process, thorough documentation will be required as well as a post-mortem report. Specific steps that Keytos LLC will take are:

- The Security Manager will manage the incident response effort.
- All correspondence will take place within the "War Room" Keytos LLC teams channel.
- A recurring Incident Response Meeting will be held at regular intervals until the incident is resolved.
- Keytos LLC will inform all necessary parties of the incident without undue delay.



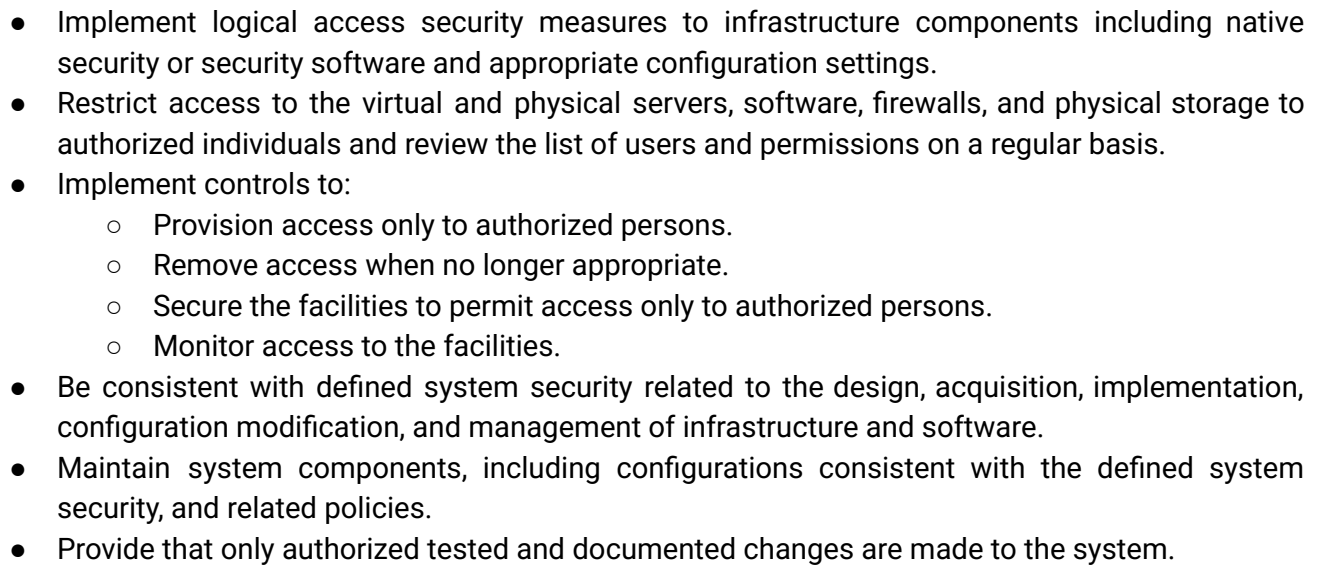
SYSTEM INCIDENTS

COMPLEMENTARY USER ENTITY CONTROLS

The following complementary user entity controls should be implemented by user entities to provide additional assurance that the Trust Services Criteria described within this report are met. As these items represent only a part of the control considerations that might be pertinent at the user entities' locations, user entities' auditors should exercise judgment in selecting and reviewing these complementary user entity controls.

- ## SUBSERVICE ORGANIZATIONS CARVED-OUT CONTROLS: MICROSOFT AZURE

- Implement controls to enable security and monitoring tools within the production environment.



SECTION IV: DESCRIPTION OF CRITERIA, CONTROLS, TESTS, & RESULTS OF TESTS

IV. DESCRIPTION OF CRITERIA, CONTROLS, TESTS, AND RESULTS OF TESTS

TESTING PERFORMED AND RESULTS OF TESTS OF ENTITY LEVEL CONTROLS

On the pages that follow, the applicable Trust Services Criteria and the controls to meet the criteria have been specified by and are the responsibility of Keytos LLC and the tests performed by Decrypt Compliance and results are the responsibility of the service auditor.

RESULTS SUMMARY	
DEVIATIONS NOTED	NO DEVIATIONS NOTED
2	80
NUMBER OF CONTROLS	82

CONTROL CRITERIA AND RELATED CONTROLS FOR SYSTEMS AND APPLICATIONS

On the pages that follow, the applicable control criteria and the controls to achieve the criteria have been specified by, and are the responsibility of, Keytos LLC. The sections “Tests Performed by Decrypt Compliance” and “Test Results” are the responsibility of Decrypt Compliance PC.

For tests of controls requiring the use of Information Produced by the Entity (IPE) (e.g., controls requiring system-generated populations for sample-based testing), Decrypt Compliance performed a combination of the following procedures where possible based on the nature of the IPE to address the completeness, accuracy, and data integrity of the data or reports used:

- (1) inspected the source of the IPE,
- (2) inspected the query, script, or parameters used to generate the IPE,
- (3) tied data between the IPE and the source, and/or
- (4) inspected the IPE for anomalous gaps in sequence or timing to determine the data was complete, accurate, and maintained its integrity.

Furthermore, in addition to the above procedures, for tests of controls requiring management’s use of IPE in the execution of the controls (e.g., periodic reviews of user access listings); we inspect management’s procedures to assess the validity of the IPE source and the completeness, accuracy, and integrity of the data or reports.

KEYTOS CONTROLS AND RELATED TRUST SERVICES CRITERIA

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	RELATED SOC 2 CRITERIA
DCF-1	Keytos Management has approved policies that detail how customer data may be made accessible and should be handled. These policies are accessible to employees and contractors.	CC2.1,CC5.2
DCF-2	Keytos authorizes access to information resources, including data and the systems that store or process customer data, based on the principle of least privilege.	CC2.1,CC5.2
DCF-4	Keytos uses a version control system to manage source code, documentation, release labeling, and other change management tasks. Access to the system must be approved by a system admin.	CC6.7
DCF-5	Keytos's application code changes are reviewed by someone other than the person who made the code change prior to production deployment.	CC6.1,CC7.1,CC8.1
DCF-6	Only authorized Keytos personnel can push or make changes to production code.	CC7.1,CC8.1
DCF-7	Separate environments are used for testing and production for Keytos's application.	CC8.1
DCF-8	Keytos provides a process to external users for reporting security, confidentiality, integrity, and availability failures, incidents, concerns, and other complaints.	CC8.1
DCF-9	Keytos provides a process to employees for reporting security incidents, and concerns, and other complaints to company management.	CC2.3
DCF-10	Access to systems at Keytos is granted only upon completion and approval of access request forms for new hires and employee transfers.	CC2.2,CC5.3
DCF-11	Keytos performs annual access control reviews.	CC4.1,CC6.2,CC6.3
DCF-12	Keytos maintains a baseline security configuration standards for system components, aligning with industry best practices or vendor guidance. Changes to the baseline configuration standards are monitored to log and flag any anomalies.	CC4.1,CC6.2,CC6.3,CC6.4
DCF-13	Keytos has a defined Information Security Policy that covers policies and procedures to	CC6.1

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-46	Keytos's new hires and/or internal transfers are required to go through an official recruiting process during which their qualifications and experience are screened to ensure that they are competent and capable of fulfilling their responsibilities.	Inquired of management to determine Keytos's new hires and/or internal transfers are required to go through an official recruiting process during which their qualifications and experience are screened to ensure that they are competent and capable of fulfilling their responsibilities. Inspected the recruitment records to determine Keytos's new hires and/or internal transfers completed screening to ensure that they are competent and capable of fulfilling their responsibilities.	No deviations noted.
CC1.2 The board of directors demonstrates independence from management and exercises oversight of the development and performance of internal control.			
DCF-17	Keytos's Management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities.	Inquired of management to determine Keytos's management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities. Inspected Risk Assessment Policy to determine Keytos's management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities.	No deviations noted.
DCF-20	Keytos identifies, inventories, classifies, and assigns owners to IT assets.	Inquired of management to determine that Keytos identifies, inventories, classifies, and assigns owners to IT assets. Inspected the information asset inventory to determine that Keytos identifies, inventories, classifies, and assigns owners to IT assets.	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-34	Keytos has an assigned security team that is responsible for the design, implementation, management, and review of the organization's security policies, standards, baselines, procedures, and guidelines.	Inquired of management to determine Keytos has an assigned security team that is responsible for the design, implementation, management, and review of the organization's security policies, standards, baselines, procedures, and guidelines. Inspected the organizational chart and IS policy to determine Keytos has an assigned security team that is responsible for the design, implementation, management, and review of the organization's security policies, standards, baselines, procedures, and guidelines.	No deviations noted.
DCF-36	Keytos has established training programs for privacy and information security to help employees understand their obligations and responsibilities to comply with Keytos's security policies and procedures. Full-time employees are required to complete the training upon hire and annually thereafter.	Inquired of management to determine Keytos has established training programs for privacy and information security to help employees understand their obligations and responsibilities to comply with Keytos's security policies and procedures. Full-time employees are required to complete the training upon hire and annually thereafter. Inspected security awareness training completion records to determine employees completed security training timely.	No deviation noted. Deviation noted. Personnel did not complete the annual security awareness training timely.
DCF-42	Management has established defined roles and responsibilities to oversee implementation of the information security policy across the organization.	Inquired of management to determine that management has established defined roles and responsibilities to oversee implementation of the information security policy across the organization. Inspected the Information Security Policy to determine management has established defined roles and responsibilities to oversee	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-54	Data at rest is encrypted using Transparent Data Encryption to ensure database files, transaction logs, and backups are encrypted using a database encryption key managed by a service-managed key.	Inquired of management to determine data at rest is encrypted using Transparent Data Encryption to ensure database files, transaction logs, and backups are encrypted using a database encryption key managed by a service-managed key.	No deviations noted.
		Inspected database encryption configuration to determine data at rest is encrypted using Transparent Data Encryption to ensure database files, transaction logs, and backups are encrypted using a database encryption key managed by a service-managed key.	
DCF-157	Keytos maintains cybersecurity insurance to mitigate the financial impact of business disruptions.	Inquired of management to determine Keytos maintains cybersecurity insurance to mitigate the financial impact of business disruptions.	No deviations noted.
		Inspected the cyber security insurance certification to determine Keytos maintains cybersecurity insurance to mitigate the financial impact of business disruptions.	

CC2.2 The entity internally communicates information, including objectives and responsibilities for internal control, necessary to support the functioning of internal control.

DCF-10	Access to systems at Keytos is granted only upon completion and approval of access request forms for new hires and employee transfers.	Inquired of management to determine access to systems at Keytos is granted only upon completion and approval of access request forms for new hires and employee transfers. Inspected the System Access Control policy to determine access to systems at Keytos is granted only upon completion and approval of access request forms for all new hires and employee transfers. Inspected Microsoft Privileged Identity Management (PIM) to determine access to systems at Keytos is granted only upon completion and approval of access request forms for new hires and employee transfers.	No deviations noted.
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CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-46	Keytos's new hires and/or internal transfers are required to go through an official recruiting process during which their qualifications and experience are screened to ensure that they are competent and capable of fulfilling their responsibilities.	Inquired of management to determine Keytos's new hires and/or internal transfers are required to go through an official recruiting process during which their qualifications and experience are screened to ensure that they are competent and capable of fulfilling their responsibilities. Inspected the recruitment records to determine Keytos's new hires and/or internal transfers completed screening to ensure that they are competent and capable of fulfilling their responsibilities.	No deviations noted.
CC2.3 The entity communicates with external parties regarding matters affecting the functioning of internal control.			
DCF-9	Keytos provides a process to employees for reporting security incidents, and concerns, and other complaints to company management.	Inquired of management to determine Keytos provides a process to employees for reporting security incidents, and concerns, and other complaints to company management. Inspected security communication channel to determine Keytos provides a process to employees for reporting security incidents and concerns, and other complaints to company management.	No deviations noted.
DCF-29	Keytos has identified an incident response team that quantifies and monitors incidents involving security.	Inquired of management to determine Keytos has identified an incident response team that quantifies and monitors incidents involving security. Inspected the Information Security Plan to determine Keytos has identified an incident response team that quantifies and monitors incidents involving security.	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-20	Keytos identifies, inventories, classifies, and assigns owners to IT assets.	Inquired of management to determine that Keytos identifies, inventories, classifies, and assigns owners to IT assets. Inspected the information asset inventory to determine that Keytos identifies, inventories, classifies, and assigns owners to IT assets.	No deviations noted.
CC3.2 The entity identifies risks to the achievement of its objectives across the entity and analyzes risks as a basis for determining how the risks should be managed.			
DCF-16	Keytos conducts a Risk Assessment at least annually.	Inquired of management to determine Keytos conducts a risk assessment at least annually. Inspected the annual risk assessment report to determine the annual risk assessment was conducted timely.	No deviations noted.
DCF-17	Keytos's Management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities.	Inquired of management to determine Keytos's management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities. Inspected Risk Assessment Policy to determine Keytos's management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities.	No deviations noted.
DCF-19	Keytos engages with third-party to conduct penetration tests of the production environment at least annually. Results are reviewed by management and high priority findings are tracked to resolution.	Inquired of management to determine Keytos engages with third-party to conduct penetration tests of the production environment at least annually. Results are reviewed by management and high priority findings are tracked to resolution. Inspected penetration test report to determine Keytos engages with third-party to conduct penetration tests of the production environment at least annually.	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-57	Keytos maintains a directory of its key vendors, including their compliance reports. Critical vendor compliance reports are reviewed annually.	Inquired of management to determine that Keytos maintains a directory of its key vendors, including their compliance reports. Critical vendor compliance reports are reviewed annually. Inspected vendor compliance report review to determine Keytos critical vendor compliance reports are reviewed annually.	No deviation noted. <i>Deviation noted</i> <i>Review for critical vendor compliance reports was not documented.</i>

DCF-17	Keytos's Management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities.	Inquired of management to determine Keytos's management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities.	No deviations noted.
		Inspected Risk Assessment Policy to determine Keytos's management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities.	
DCF-19	Keytos engages with third-party to conduct penetration tests of the production environment at least annually. Results are reviewed by management and high priority findings are tracked to resolution.	Inquired of management to determine Keytos engages with third-party to conduct penetration tests of the production environment at least annually. Results are reviewed by management and high priority findings are tracked to resolution.	No deviations noted.
		Inspected penetration test report to determine Keytos engages with third-party to conduct penetration tests of the production environment at least annually.	

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-19	Keytos engages with third-party to conduct penetration tests of the production environment at least annually. Results are reviewed by management and high priority findings are tracked to resolution.	Inquired of management to determine Keytos engages with third-party to conduct penetration tests of the production environment at least annually. Results are reviewed by management and high priority findings are tracked to resolution. Inspected penetration test report to determine Keytos engages with third-party to conduct penetration tests of the production environment at least annually. Inspected the penetration test report to determine Keytos results were reviewed by management and no high priority findings were detected.	No deviations noted.
DCF-20	Keytos identifies, inventories, classifies, and assigns owners to IT assets.	Inquired of management to determine that Keytos identifies, inventories, classifies, and assigns owners to IT assets. Inspected the information asset inventory to determine that Keytos identifies, inventories, classifies, and assigns owners to IT assets.	No deviations noted.
DCF-36	Keytos has established training programs for privacy and information security to help employees understand their obligations and responsibilities to comply with Keytos's security policies and procedures. Full-time employees are required to complete the training upon hire and annually thereafter.	Inquired of management to determine Keytos has established training programs for privacy and information security to help employees understand their obligations and responsibilities to comply with Keytos's security policies and procedures. Full-time employees are required to complete the training upon hire and annually thereafter. Inspected security awareness training completion records to determine employees completed security training timely.	No deviation noted. Deviation noted. Personnel did not complete the annual security awareness training timely.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
CC5.2 The entity also selects and develops general control activities over technology to support the achievement of objectives.			
DCF-1	Keytos Management has approved policies that detail how customer data may be made accessible and should be handled. These policies are accessible to employees and contractors.	Inquired of management to determine Keytos management has approved policies that detail how customer data may be made accessible and should be handled. These policies are accessible to employees and contractors.	No deviations noted.
		Inspected policies to determine Keytos management have approved policies that detail how customer data may be made accessible and should be handled. These policies are accessible to employees and contractors.	
DCF-2	Keytos authorizes access to information resources, including data and the systems that store or process customer data, based on the principle of least privilege.	Inquired of management to determine Keytos authorizes access to information resources, including data and the systems that store or process customer data, based on the principle of least privilege.	No deviations noted.
		Inspected the role based access control matrix to determine Keytos authorizes access to information resources, including data and the systems that store or process customer data, based on the principle of least privilege.	
DCF-17	Keytos's Management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities.	Inquired of management to determine Keytos's management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities.	No deviations noted.
		Inspected Risk Assessment Policy to determine Keytos's management prepares a remediation plan to formally manage the resolution of findings identified in risk assessment activities.	

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-37	Keytos has established acceptable use of information assets approved by management. Personnel must acknowledge the Acceptable Use Policy upon hire.	Inquired of management to determine Keytos has established acceptable use of information assets approved by management. Employees must acknowledge the Acceptable Use Policy upon hire. Inspected the Acceptable Use policy to determine Keytos has established acceptable use of information assets approved by management. Employees must acknowledge the acceptable use policy upon hire.	No deviations noted.
DCF-54	Data at rest is encrypted using Transparent Data Encryption to ensure database files, transaction logs, and backups are encrypted using a database encryption key managed by a service-managed key.	Inquired of management to determine data at rest is encrypted using Transparent Data Encryption to ensure database files, transaction logs, and backups are encrypted using a database encryption key managed by a service-managed key. Inspected database encryption configuration to determine data at rest is encrypted using Transparent Data Encryption to ensure database files, transaction logs, and backups are encrypted using a database encryption key managed by a service-managed key.	No deviations noted.
CC5.3 The entity deploys control activities through policies that establish what is expected and in procedures that put policies into action.			
DCF-10	Access to systems at Keytos is granted only upon completion and approval of access request forms for new hires and employee transfers.	Inquired of management to determine access to systems at Keytos is granted only upon completion and approval of access request forms for new hires and employee transfers. Inspected the System Access Control policy to determine access to systems at Keytos is granted only upon completion and approval of access request forms for all new hires and employee transfers. Inspected Microsoft Privileged Identity Management (PIM) to determine access to systems at Keytos is granted only upon completion and approval of access request forms for new hires and employee transfers.	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-50	Keytos requires antivirus software to be installed on workstations to protect the network against malware.	Inquired of management to determine Keytos requires antivirus software to be installed on workstations to protect the network against malware. Inspected device security settings to determine antivirus software is installed on workstations.	No deviations noted.
DCF-53	Keytos has an established policy and procedures that governs the use of cryptographic controls.	Inquired of management to determine that Keytos has an established policy and procedures that governs the use of cryptographic controls. Inspected the Encryption policy to determine that Keytos has an established policy and procedures that governs the use of cryptographic controls.	No deviations noted.
DCF-55	Encryption on data in transit is enabled using a valid, authenticated HTTPS TLS 1.2 certificate, at minimum, to protect user authentication and admin sessions of the internal admin tool transmitted over the Internet.	Inquired of management to determine encryption on data in transit is enabled using a valid, authenticated HTTPS TLS 1.2 certificate, at minimum, to protect user authentication and admin sessions of the internal admin tool transmitted over the Internet. Inspected company's web application domain configuration to determine encryption on data in transit is enabled using a valid, authenticated HTTPS TLS 1.2 certificate, at minimum.	No deviations noted.
DCF-59	Role-based security is in place for internal users including super admin users.	Inquired of management to determine that role-based security is in place for internal users, including super admin users. Inspected Azure IAM role assignments to determine role-based security is in place for internal including super admin users.	No deviations noted.
DCF-60	Keytos's application user passwords are stored using a salted password hash.	Inquired of management to determine Keytos's application user passwords are stored using a salted password hash.	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
		Inspected the password manager to determine Keytos's application user passwords are stored using a salted password hash.	
DCF-61	Keytos's customer data is segregated from the data of other customers.	Inquired of management to determine Keytos's customer data is segregated from the data of other customers. Inspected the customers' database to determine Keytos's customer data is segregated from the data of other customers.	No deviations noted.
DCF-75	Cloud resources are configured to deny public access.	Inquired of management to determine cloud resources are configured to deny public access. Inspected networking SQL server access configuration to determine cloud resources are configured to deny public access.	No deviations noted.
DCF-145	The company's board members have sufficient expertise to oversee management's ability to design, implement and operate information security controls.	Inquired of management to determine the company's board members have sufficient expertise to oversee management's ability to design, implement and operate information security controls. Inspected Board of Directors profiles to determine the company's board members have sufficient expertise to oversee management's ability to design, implement and operate information security controls.	No deviations noted.
CC6.2 Prior to issuing system credentials and granting system access, the entity registers and authorizes new internal and external users whose access is administered by the entity. For those users whose access is administered by the entity, user system credentials are removed when user access is no longer authorized.			
DCF-11	Keytos performs annual access control reviews.	Inquired of management to determine that Keytos performs annual access control reviews. Inspected access control review to determine that Keytos performs annual access control reviews.	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
CC6.3 The entity authorizes, modifies, or removes access to data, software, functions, and other protected information assets based on roles, responsibilities, or the system design and changes, giving consideration to the concepts of least privilege and segregation of duties, to meet the entity's objectives.			
DCF-11	Keytos performs annual access control reviews.	Inquired of management to determine that Keytos performs annual access control reviews. Inspected access control review to determine that Keytos performs annual access control reviews.	No deviations noted.
DCF-12	Keytos maintains a baseline security configuration standards for system components, aligning with industry best practices or vendor guidance. Changes to the baseline configuration standards are monitored to log and flag any anomalies.	Inquired of management to determine Keytos maintains a baseline security configuration standards for system components, aligning with industry best practices or vendor guidance. Changes to the baseline configuration standards are monitored to log and flag any anomalies. Inspected baseline configurations to determine Keytos maintains a baseline security configuration standards for system components, aligning with industry best practices or vendor guidance. Inspected monitoring schedule configuration to determine changes to the baseline configuration standards are monitored to log and flag any anomalies.	No deviations noted.
DCF-44	Keytos has a formal Code of Conduct approved by management and accessible to employees. Personnel (including contractors) must acknowledge the Code of Conduct upon hire.	Inquired of management to determine Keytos has a formal code of conduct approved by management and accessible to personnel. Personnel (including contractors) must acknowledge the code of conduct upon hire. Inspected Code of Conduct document to determine Keytos has a formal code of conduct approved by management. Personnel (including contractors) must acknowledge the code of conduct upon hire.	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-60	Keytos's application user passwords are stored using a salted password hash.	Inquired of management to determine Keytos's application user passwords are stored using a salted password hash.	No deviations noted.
		Inspected the password manager to determine Keytos's application user passwords are stored using a salted password hash.	
DCF-65	Keytos maintains a Privacy Policy that is available to external users and internal employees, and it details the company's confidentiality and privacy commitments.	Inquired of management to determine Keytos maintains a privacy policy that is available to external users and internal employees and it details the company's confidentiality and privacy commitments.	No deviations noted.
		Inspected the Privacy Policy to determine Keytos maintains a privacy policy that is available to external users and internal employees, and it details the company's confidentiality and privacy commitments.	

DCF-12	Keytos maintains a baseline security configuration standards for system components, aligning with industry best practices or vendor guidance. Changes to the baseline configuration standards are monitored to log and flag any anomalies.	Inquired of management to determine Keytos maintains a baseline security configuration standards for system components, aligning with industry best practices or vendor guidance. Changes to the baseline configuration standards are monitored to log and flag any anomalies.	No deviations noted.
		Inspected baseline configurations to determine Keytos maintains a baseline security configuration standards for system components, aligning with industry best practices or vendor guidance.	
		Inspected monitoring schedule configuration to determine changes to the baseline configuration standards are monitored to log and flag any anomalies.	

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS
		Inspected annual board meeting minutes to determine the company's board of directors meets at least annually, demonstrates independence from management, and exercises oversight of the development and performance of internal control.

Microsoft Azure is responsible for restricting physical access to data center facilities, backup media, and other system components including firewalls, routers, and servers.

CC6.5 The entity discontinues logical and physical protections over physical assets only after the ability to read or recover data and software from those assets has been diminished and is no longer required to meet the entity's objectives.

DCF-44	Keytos has a formal Code of Conduct approved by management and accessible to employees. Personnel (including contractors) must acknowledge the Code of Conduct upon hire.	Inquired of management to determine Keytos has a formal code of conduct approved by management and accessible to personnel. Personnel (including contractors) must acknowledge the code of conduct upon hire.	No deviations noted.
		Inspected Code of Conduct document to determine Keytos has a formal code of conduct approved by management. Personnel (including contractors) must acknowledge the code of conduct upon hire.	
DCF-150	Keytos uses DLP (Data Loss Prevention) software to prevent unencrypted sensitive information from being transmitted over email	Inquired of management to determine that Keytos uses DLP (data loss prevention) software to prevent unencrypted sensitive information from being transmitted over email.	No deviations noted.
		Inspected Microsoft Purview platform to determine Keytos uses data loss prevention (DLP) software to prevent unencrypted sensitive information from being transmitted over email.	

Microsoft Azure is responsible for managing logical access to the underlying network, virtualization management, and storage devices for its cloud hosting where the services reside.

Microsoft Azure is responsible for restricting physical access to data center facilities, backup media, and other system components including firewalls, routers, and servers.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-59	Role-based security is in place for internal users including super admin users.	Inquired of management to determine that role-based security is in place for internal users, including super admin users. Inspected Azure IAM role assignments to determine role-based security is in place for internal including super admin users.	No deviations noted.
DCF-64	Keytos's security commitments are communicated to external users, as appropriate.	Inquired of management to determine Keytos's security commitments are communicated to external users, as appropriate. Inspected the Master Service agreement to determine Keytos's security commitments are communicated to external users, as appropriate. Inspected a vendor contractor to determine Keytos's security commitments are communicated as appropriate.	No deviations noted.
DCF-75	Cloud resources are configured to deny public access.	Inquired of management to determine cloud resources are configured to deny public access. Inspected networking SQL server access configuration to determine cloud resources are configured to deny public access.	No deviations noted.
DCF-77	Keytos performs backups daily and retains them in accordance with a predefined schedule in the Backup Policy.	Inquired of management to determine that Keytos performs backups daily and retains them in accordance with a predefined schedule in the backup policy. Inspected the Backup policy to determine management has a predefined schedule for backups to ensure Inspected backup configurations to determine Keytos performs backups daily and retains them in accordance with a predefined schedule in the backup policy.	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-144	The company's board of directors has a documented charter that outlines its oversight responsibilities for internal control.	Inquired of management to determine that the company's board of directors has a documented charter that outlines its oversight responsibilities for internal control. Inspected Board of Directors Charter to determine that the company's board of directors has a documented charter that outlines its oversight responsibilities for internal control.	No deviations noted.
CC6.7 The entity restricts the transmission, movement, and removal of information to authorized internal and external users and processes, and protects it during transmission, movement, or removal to meet the entity's objectives.			
DCF-4	Keytos uses a version control system to manage source code, documentation, release labeling, and other change management tasks. Access to the system must be approved by a system admin.	Inquired of management to determine Keytos uses a version control system to manage source code, documentation, release labeling, and other change management tasks. Access to the system must be approved by a system admin. Inspected version control configuration to determine Keytos uses a version control system to manage source code, documentation, release labeling, and other change management tasks. Inspected source control tool access to determine access to the source code tool is approved by a system admin.	No deviations noted.
DCF-53	Keytos has an established policy and procedures that governs the use of cryptographic controls.	Inquired of management to determine that Keytos has an established policy and procedures that governs the use of cryptographic controls. Inspected the Encryption policy to determine that Keytos has an established policy and procedures that governs the use of cryptographic controls.	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-77	Keytos performs backups daily and retains them in accordance with a predefined schedule in the Backup Policy.	Inquired of management to determine that Keytos performs backups daily and retains them in accordance with a predefined schedule in the backup policy.	No deviations noted.
		Inspected the Backup policy to determine management has a predefined schedule for backups to ensure	
		Inspected backup configurations to determine Keytos performs backups daily and retains them in accordance with a predefined schedule in the backup policy.	
DCF-156	Keytos ensures that releases are approved by appropriate members of management prior to production release.	Inquired of management to determine Keytos ensures that releases are approved by appropriate members of management prior to production release.	No deviations noted.
		Inspected Github protection rules to determine Keytos ensures that releases are approved by appropriate members of management prior to production release.	

CC6.8 The entity implements controls to prevent or detect and act upon the introduction of unauthorized or malicious software to meet the entity's objectives.

DCF-51	Keytos ensures Operating System security patches are applied automatically on employees devices to reduce exposure to known vulnerabilities.	Inquired of management to determine Keytos ensures Operating System security patches are applied automatically on employees devices to reduce exposure to known vulnerabilities.	No deviations noted.
		Inspected device security settings to determine Keytos ensures Operating System security patches are applied automatically on employees devices to reduce exposure to known vulnerabilities.	
DCF-52	Keytos ensures that company-issued laptops have encrypted hard-disks.	Inquired of management to determine Keytos ensures that company-issued laptops have encrypted hard-disks.	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-31	Keytos has developed policies and procedures governing the system development life cycle, including documented policies for tracking, testing, approving, and validating changes.	Inquired of management to determine Keytos has developed policies and procedures governing the system development life cycle, including documented policies for tracking, testing, approving, and validating changes. Inspected Software Development LifeCycle Policy to determine Keytos has developed policies and procedures governing the system development life cycle, including documented policies for tracking, testing, approving, and validating changes.	No deviations noted.
CC7.4 The entity responds to identified security incidents by executing a defined incident-response program to understand, contain, remediate, and communicate security incidents, as appropriate.			
DCF-25	Keytos has an established Disaster Recovery Plan that outlines roles and responsibilities and detailed procedures for recovery of systems.	Inquired of management to determine Keytos has an established disaster recovery plan that outlines roles and responsibilities and detailed procedures for recovery of systems. Inspected the Disaster Recovery Plan to determine Keytos has an established disaster recovery plan that outlines roles and responsibilities and detailed procedures for recovery of systems.	No deviations noted.
DCF-29	Keytos has identified an incident response team that quantifies and monitors incidents involving security.	Inquired of management to determine Keytos has identified an incident response team that quantifies and monitors incidents involving security. Inspected the Information Security Plan to determine Keytos has identified an incident response team that quantifies and monitors incidents involving security.	No deviations noted.

CONTROL #	CONTROLS SPECIFIED BY KEYTOS	TESTS PERFORMED BY DECRYPT COMPLIANCE & TEST RESULTS	
DCF-87	Keytos has infrastructure logging configured to monitor web traffic and suspicious activity. When anomalous traffic activity is identified, alerts are automatically created, sent to appropriate personnel and resolved, as necessary.	Inquired of management to determine Keytos has infrastructure logging configured to monitor web traffic and suspicious activity. When anomalous traffic activity is identified, alerts are automatically created, sent to appropriate personnel and resolved, as necessary. Inspected the logging and monitoring policy to determine Keytos has infrastructure logging configured to monitor web traffic and suspicious activity. When anomalous traffic activity is identified, alerts are automatically created, sent to appropriate personnel and resolved, as necessary. Inspected Microsoft Defender for Cloud security alerts to determine Keytos has infrastructure logging configured to monitor web traffic and suspicious activity and alerts are investigated and remediated.	No deviations noted.
DCF-159	Keytos has an established Incident Response Plan that outlines management responsibilities and procedures to ensure a quick, effective, and orderly response to information security incidents and annual testing.	Inquired of management to determine Keytos has an established Incident Response Plan that outlines management responsibilities and procedures to ensure a quick, effective, and orderly response to information security incidents and annual testing. Inspected the Incident Response Plan to determine Keytos has an established Incident Response Plan that outlines management responsibilities and procedures to ensure a quick, effective, and orderly response to information security incidents and annual testing.	No deviations noted.

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SECTION V: OTHER INFORMATION PROVIDED BY KEYTOS

V. OTHER INFORMATION PROVIDED BY KEYTOS

Management Response to the Deviation Identified

Deviation #1

Related Criteria: CC1.2, CC1.3, CC4.2, CC5.1, CC5.2

Control DCF-36: Keytos has established training programs for privacy and information security to help employees understand their obligations and responsibilities to comply with Keytos's security policies and procedures. Full-time employees are required to complete the training upon hire and annually thereafter.

Deviation: Three personnel did not complete the annual security awareness training timely.

Compensating Controls: DCF-1, DCF-2, DCF-15, DCF-16, DCF-17, DCF-19, DCF-20, DCF-29, DCF-30, DCF-31, DCF-34, DCF-36, DCF-37, DCF-42, DCF-43, DCF-54, DCF-57, DCF-153, DCF-154, DCF-155

Management Response:

An error was identified in our training tracking platform that caused the training status to incorrectly display as completed (green), even though some users had not yet taken the training for the year. This issue was promptly corrected by our provider. As soon as the discrepancy was discovered, all affected users completed the 2025 security awareness training.

Additionally, we are confident in our staff's ongoing security knowledge. Every Monday, management conducts a weekly security learning session where we discuss recent industry security incidents, review how we protect our infrastructure, and cover relevant security topics.

Improvements Implemented After the Attestation Period:

Following the attestation period, we worked with Drata to ensure the root cause of the tracking error was fully resolved. We also verified that all employees completed the 2025 training.

Commitment to Continuous Improvement:

We are committed to implementing additional safeguards to detect and prevent similar issues in the future, ensuring our security program remains robust and compliant.

Deviation #2:

Related Criteria: CC2.3, CC3.2, CC3.4, CC4.1, CC4.2, CC6.4, CC9.2

DCF-57: Keytos maintains a directory of its key vendors, including their compliance reports. Critical vendor compliance reports are reviewed annually.

Deviation: Review for critical vendor compliance reports was not documented.

Compensating Controls: DCF-9, DCF-11, DCF-12, DCF-15, DCF-16, DCF-17, DCF-19, DCF-20, DCF-29, DCF-30, DCF-31, DCF-36, DCF-44, DCF-56, DCF-57, DCF-58, DCF-66, DCF-68, DCF-74, DCF-80, DCF-146

Management response:

Management did review the SOC 2 reports for key vendors during the attestation period. However, since no concerns were identified, the review was not formally documented. We acknowledge this oversight and understand the importance of maintaining clear evidence of such reviews, regardless of findings.

Improvements Implemented After the Attestation Period

Management has updated the review process to ensure that all vendor compliance report evaluations are documented, including instances where no issues are identified.

Commitment to Continuous Improvement

We are committed to enhancing our documentation practices and internal controls to ensure full transparency and compliance with our vendor management procedures.

DECRYPT

COMPLIANCE

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